



## Europass Curriculum Vitae

### Personal information

First name(s) / Surname(s) **Glenn Waatvik Inghelm**  
Address(es) Bruerveien 40b, 1550 Hølen, Norway  
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E-mail glenn@inghelm.com  
Nationality Norwegian  
Date of birth 09<sup>th</sup> of March 1976  
Gender Male



### Work experience

Dates March 2018 – ongoing  
Occupation or position held Chief Product Manager, Payment International  
Main activities and responsibilities Product and Business management and development of PSD2 and Open Banking services.  
Name and address of employer Nets Norway AS, 0045 Oslo, Norway  
Type of business or sector Bank / Finance

Dates April 2014 – March 2018  
Occupation or position held Product Manager, Corporate services / Product and Business development  
Main activities and responsibilities Product Manager and Business Developer for Real Time Payment services, Online and Mobile Banking and PSD2.  
Chief Product Owner for Portfolio, Delivery and Release Management.  
Product owner for multiple modernization projects within Payment services.  
Business development for new payment solutions, Account-to-account and access-to-account, PSD2, Card payments, eCommerce and point-of-sale, mobile payments, fraud-prevention and Payment infrastructures.  
Name and address of employer Nets Norway AS, 0045 Oslo, Norway  
Type of business or sector Bank / Finance

Dates December 2009 – April 2014  
Occupation or position held Business Architect, IT Payment and Information services  
Main activities and responsibilities Solution architect and advisor within business development of new initiatives and services.  
Cooperation with business unit, customers and IT. A central participant in BID, partner- and vendor work. Focus areas: payment, information services, security services and banking solutions.  
Name and address of employer Nets Norway AS (earlier BBS AS), 0045 Oslo, Norway  
Type of business or sector Bank / Finance

Dates May 2009 – September 2012  
Occupation or position held Board Member, Pepperstad.net  
Main activities and responsibilities Webmaster, accounting and invoicing, member- and supplier monitoring.  
Name and address of employer Pepperstad.net, Postboks 240, 1541 Vestby, Norway  
Type of business or sector Association

Dates 2006 - 2010

Occupation or position held Head of IT division, Online and Mobile Banking services  
Main activities and responsibilities Head of IT division (Application Development and Maintenance), Delivery manager and Project Owner for Online/Mobile banking and Payment services. Broadly working with Business units and customers.  
Name and address of employer BBS AS, 0045 Oslo, Norway  
Type of business or sector Bank / Finance  
Dates 1999 - 2006  
Occupation or position held Product manager, Online and Mobile Banking services  
Main activities and responsibilities Responsible for business- and business development, customer relations, sales processes, specifications processes, Service Level Agreements, operational reliability and development projects. In 2005 I also participated as a chief-functional architect in a larger modernization project for payment services.  
Name and address of employer BBS AS, 0045 Oslo, Norway  
Type of business or sector Bank / Finance  
Dates 1998 - 1999  
Occupation or position held Senior Consultant, Marketing  
Main activities and responsibilities Responsible for sales activities and follow-up's towards multiple Norwegian banks. Supported larger companies with implementation of a variety of banking services (technical and functional).  
Name and address of employer BBS AS, 0045 Oslo, Norway  
Type of business or sector Bank / Finance  
Dates 1992 - 1998  
Occupation or position held Consultant, Customer Support  
Main activities and responsibilities Responsible for support and training within a variety of banking services.  
Name and address of employer BBS AS, 0045 Oslo, Norway  
Type of business or sector Bank / Finance

## Education and training

Dates 1993 - 1995  
Title of qualification awarded Business and Office  
Principal subjects/occupational skills covered Accounting  
Name and type of organisation providing education and training High School, Nesodden, Norway

## Personal skills and competences

Mother tongue(s) **Norwegian**

Other language(s)

Self-assessment  
*European level (\*)*

**English**

Understanding		Speaking		Writing	
Listening	Reading	Spoken interaction	Spoken production		
C1	C1	C1	C1	C1	

(\*) *Common European Framework of Reference for Languages*

Social skills and competences	Team player, motivating and inspiring. Strong cooperation and learning skills. Focused, with strong capabilities in driving initiatives.
Organisational skills and competences	Professional. Broad experience with leadership, projects and agile development methods. Broad experience with project and delivery management, customer relations, business development, architecture, operations, quality, security and proposal processes (Shipley).
Technical skills and competences	Good knowledge and experience with technology and architecture. Good knowledge of web development: design, HTML, Cascading stylesheet (CSS).
Computer skills and competences	Good mastery of Office/Office365 (Word, Excel, Powerpoint), Windows, Jira and Confluence.
Driving licence	Class B
<b>Additional information</b>	<b>Relevant courses</b> Scrum, Shipley - winning proposals, Solution Selling, Usability for the web, Jira and Confluence.
<b>Annexes</b>	